

IN THE SPECIFICATION:

On page 12, line 4, please delete "114"; and
31, line 15, please delete "612" and insert --620--.

IN THE CLAIMS:

Please amend the claims as follows:

1 9. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create table semaphore;
4 initialize table semaphore;
5 create semaphore;
6 initialize semaphore;
7 delete semaphore;
8 attach semaphore;
9 lock semaphore table;
10 unlock semaphore table;
11 lock semaphore table entry;
12 unlock semaphore table entry;
13 lock semaphore one entry;
14 recover table semaphore;
15 get semaphore size;
16 get table semaphore value; or
17 print semaphore.

1 10. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create switch controller common library memory segment;
4 delete switch controller common library memory segment;
5 attach switch controller common library memory segment; and
6 detach switch controller common library memory segment.

1 11. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 set up an operational measurements **interprocess communication (IPC)** [IPC];
4 update an operation measurements **interprocess communication (IPC)** [IPC];
5 print an operational measurements **interprocess communication (IPC)** [IPC];
6 get an operational measurements attribute; and
7 set an operational measurements attribute.

1 12. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of;
3 get time;
4 create a heartbeat table;
5 delete a heartbeat table;
6 attach to a heartbeat table;
7 detach from a heartbeat table;
8 create a heartbeat entry;
9 delete a heartbeat entry;
10 get a heartbeat handle;
11 request heartbeat;
12 respond heartbeat;
13 set heartbeat interval;
14 get heartbeat attributes; and
15 print heartbeat table.

1 13. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create agent segment;
4 delete agent segment;
5 attach agent segment; and
6 detach agent segment.

1 14. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create agent entry;
4 delete agent entry;
5 update agent state;
6 agent select;
7 agent destination number to terminal identifier conversion;
8 get agent data;
9 set agent data;
10 get agent attribute;
11 set agent attribute;
12 get agent handle;
13 get agent counts;
14 print agent table;
15 print agent entry; and
16 print agent search table.

1 15. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create group entry;
4 delete group entry;
5 get group handle;
6 get group data;
7 set group data;
8 increase calls queued on group;
9 decrease calls queued on group;
10 get group count;
11 print group table;
12 print group entry; and
13 print group search table.

1 16. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create assign entry;
4 delete assign entry by keys;
5 delete agent assign;
6 delete group assign;
7 get assign by keys;
8 get assign count;
9 get agent assign count;
10 get group assign count; and
11 print assign table.

1 17. The computer of claim 3, where one of said application **[programmer] program**
2 interface means is one of:
3 create call data block table;
4 delete call data block table;
5 attach call data block table;
6 detach call data block table;
7 create call data block entry;
8 delete call data block entry;
9 call data block search call identifier by port identifiers;
10 get call data block data;
11 set call data block data;
12 print call data block data;
13 return call data block attribute;
14 set call data block attribute;
15 get number call data block entries;
16 print call data block table; or
17 print call data block entry.

1 18. The computer of claim 3, wherein one of said application **[programmer] program**
2 interface means is one of:
3 create service logic program table;
4 delete service logic program table;
5 attach service logic program table;
6 detach service logic program table;
7 create service logic program entry;
8 delete service logic program entry;
9 get service logic program data;
10 set service logic program data;
11 print service logic program data;
12 get service logic program attribute;
13 set service logic program attribute;
14 service logic program search call identifier by terminal identifier;
15 get service logic program count;
16 print service logic program table; or
17 print service logic program entry.